

## **Installing Driver for Comtrol Boxes**

Locate latest driver from Comtrol Website for your device and operating system using this link:

http://downloads.comtrol.com/html/default.htm

Launch the .msi file that was downloaded, then click Run.





## Confirm file location for installation:

🗒 DeviceMaster Driver Installation Setup	
Select Installation Folder	
This is the folder where DeviceMaster Driver Installation will be installed.	•
To install in this folder, click "Next". To install to a different folder, enter it "Browse".	below or click
Eolder:	
C: \Program Files (x86) \Comtrol \DeviceMaster \	Browse
Advanced Installer	
< Back Next >	Cancel

## **Click Next**

1	😸 DeviceMaster Driver Installation Setup	
	Ready to Install	
-	The Setup Wizard is ready to begin the Typical installation	
1		
	Click Install to begin the installation. If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.	
:		
2		
i		
¢		
	Advanced Installer	
	< Back Install Cancel	

## **Click Install**





Make sure "Launch Devicemaster Driver Installation" is checked. Click Finish.



**Click Next** 





From the pull-down list, select the Devicemaster that you're installing

Comtrol Driver Installation	ı wizard	×
	Install, Update, or Uninstall	driver
	Select the operation you wish to perform:	
	Install	
Para Carlo	Select this option to install a new device update the associated driver(s).	e and
Alexa	C Update	
Color	Select this option to update the driver( existing device(s).	s) for the
	C Remove All	
COMTROL	Select this option to remove the existin and uninstall all the associated driver(s	g device(s) ).
	<back next=""> Proceed</back>	Cancel

Select the option button to Install, then click Next





**Click Proceed** 

wizard	<b>**</b>
Summary	
Driver Package : DeviceMaster	
Selected Action : Install	
Device(s) : DeviceMaster Serial Hub 16 Port	
Finished.	
Press Close to evit this Wizard	
Fread close to exit alls Wizard.	
< Back Next > Proceed	Close
	wizard    Summary   Driver Package : DeviceMaster   Selected Action : Install   Device(s) : DeviceMaster Serial Hub 16 Port   Finished.   Press Close to exit this Wizard.   < Back Next > Proceed

Click Close (see next page)



The driver will be installed for the number of ports that the device has and you should see a message indicating your device is ready to use flash in the lower right corner of your screen as each Com Port is installed. It will do this 16 times for a 16 port device. Do not hit Cancel during this process or the ports will get installed out of order and it will cause problems when assigning ports to devices.

To install a second Comtrol device, do not rerun the msi file. Instead go to Start/All Programs/Comtrol/Device Installation Wizard and the follow steps above.

Once the driver is installed, you need to go into the Windows Device Manager and enter the Mac address for each device you installed. To access the Device Manager:

In Windows XP: Right click on My Computer Properties Hardware tab Device Manager button

In Windows 7: Windows Start Button Right Click on Computer Properties Device Manager nd and expand the Multiport Serial Adapter section Locate the device, right click, choose Properties Choose Network Connections tab Select MAC mode (this runs faster than IP mode and we recommend MAC mode) Enter the MAC address from the bottom of your unit in the same format as it appears (space between every 2 digits of the MAC address)

Click OK



Find and expand the Multiport Serial Adapter section Locate the device, right click, choose Properties Choose Network Connections tab Select MAC mode (this runs faster than IP mode and we recommend MAC mode) Enter the MAC address from the bottom of your unit in the same format as it appears (space between every 2 digits of the MAC address) Click OK

General	Network Connectio	ns Port Settings	Device Settings	Advisor	Driver	Details
Netwo	ork Connection Med	_				
6	MAC Mode 00 CC	) 4E 13 56 22		-		17 .
	In to House Trees					M.
C	IP Mode					H
- Devic	e Network Addresse	s			DEV	CEIMASTER
	MAC Address	C0 4E # # #	<u> </u>			
	IP Address:			Program	Addres	ses
	Mask:				Device	
				Rese	t Device	
	Gateway:					
	Γ	Retrieve Netwo	ork			
	4	Addresses from the	Device			
3						

If the connection is made correctly, the MAC address will then populate under the Device Network Addresses Field in the section below the Network Connection Mode. Now go to the "Port Settings Tab" and note/document the COM ports assigned to this device. You will need these to assign COM ports in your communication software.